

# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	Address 1	City	ZIP Code
HANCOCK MEDICAL CENTER	149 DRINKWATER BLVD	BAY SAINT LOUIS	39521

# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

County Name	Phone Number (Old)
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HANCOCK

# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.

75%



# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

74%



# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.

61%



# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Always" well controlled.

65%



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines  
before giving it to them.

59%



# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Always" clean.

62%





# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.

66%



# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0  
(lowest) to 10 (highest).

32%



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0  
(lowest) to 10 (highest).

58%



# Hancock County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would definitely recommend the hospital.

63%



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Number of Completed Surveys

Between 100 and 299

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Survey Response Rate Percent	Survey Footnote
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16%

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## Hospital Footnote